

Mira Blakey commented about Jenny Edwards

CRDAMC comment: September 26, 2012

"I was impressed with the outstanding customer service that was received with the Credentials department. An incoming department chief had several questions as to why he could not see patients. Once investigated by Ms. Edwards, it was proven that his losing command did not forward his paperwork. Ms. Edwards identified all required information, points of contact and she was able to give the incoming staff member reliable data. The staff member was very appreciative and expressed his gratitude when he received the same exact information from our department when he inquired. I received my information from Ms. Edwards. She is awesome! "

Lisa Tyler commented about Thomas Moore Yellow Banner

CRDAMC comment: September 26, 2012

"Ms. Robertson always goes above and beyond to try to take care of the patients. Today we had no appointments available for a man that came in on Triage but did not feel comfortable sending him home till tomorrow. She spoke with a provider, Ms. Lopez, who agreed to see him even though they had no appointments available. I want to thank both of these ladies for the great job that they do for our team!"

Linda Johnson commented about Chinook Hall at Russell Collier Clinic

CRDAMC comment: September 26, 2012

"I think we have a great, caring, sharing, and giving team on Chinook. I am very proud to work with a wonderful group of Nurses"

Anonymous commented about Valerie Decal

CRDAMC comment: September 25, 2012

"I wanted to recognize an internal customer that has been very helpful and professional. Yes, I used to work with her, but I wanted to acknowledge her now that I had to ask for her assistance as a non-coworker. Mrs. Decal is always willing to help anyone with a question. She answers her phone with a smile (or when she know it's me; she starts to crack up), and she will provide excellent service. What I love most about her assistance, she will call you back to see if the assistance was helpful and shows genuine care not just for our patient but the hospital staff also."

Anonymous commented about Audrey Coffman

CRDAMC comment: September 25, 2012

"Audrey is one of my most favorite people and she is an outstanding nurse! She works in our pediatric hallway at the Russell Collier Health Clinic, and she has such a friendly, caring and generous nature that the patients and her coworkers just love her! In all the time that I have known Mrs Coffman I have never seen her hesitate to help out a fellow coworker, and she jumps up with enthusiasm to do whatever she can to make our patients visits a positive experience for all parties involved. She goes the extra mile and is never too "busy" to lend a hand to those in need. I would love to see her receive some recognition for all of her efforts!"

Dr. William Polchinski D.C. commented about Ms. J. Reynolds, Ms. R. Sueno, Ms. Flora Childress, Ms. Cheryl Haas, and Ms. Feli Medina

CRDAMC comment: September 22, 2012

"The support staff of our clinic, Department of chiropractic, has allowed us in this clinic to continue serving our soldiers with the highest level of respect, integrity and care. With a doctor out, the staff has helped me be able to go extra mile--working longer hours/volunteered to do this, to serve our soldiers. They deserve some type of recognition/award for going extra/extra mile serving our soldiers."

CPT Hansen commented about Ms. Faulk & 1LT Matic (Operating Room)

CRDAMC comment: September 20, 2012

"The two nurses listed above, went above and beyond for the week of Sep 17-21 to recognize the Surgical Technologist in the Operating Room and SPD. They coordinated and planned for activities to occur every day to include a large lunch, prizes for the technologist, large breakfast, decorations, snacks & goodies, best tech competition, talent show, catered lunch, and gift basket give away. These two nurses represent selfless service and a dedication to team work and staff."

Anonymous commented about SPC Canales, Nutrition Care Division, Night Shift

CRDAMC comment: September 19, 2012

"SPC Canales does an outstanding job providing meals for the visitors and CRDAMC night crew between 10 p.m. and midnight (12 a.m.). His strong effort goes above and beyond the call of duty and is greatly appreciated. His meals are well thought out, well prepared, and a welcome surprise to all who enjoy them. Bravo Zulu SPC Canales!! Keep up the good work!!!"

Anonymous commented about Ernest Wolfe

CRDAMC comment: September 17, 2012

"Ernest Wolfe helps us all get things done at Bennett. He is always cheerful and happy to help fix our computers, printers, order office supplies, scan documents, fax things, pretty much anything. That is why he has the nickname "Mr Everything"! He is awesome!"

Anonymous commented about Laboratory Specimen Processing

CRDAMC comment: September 11, 2012

"I would like to recognize Ms. Kim and Ms. Laronda in Laboratory Patient Processing. These ladies are consistently positive, helpful, ready to answer any question, and compassionate. They show dedication, integrity, and diligence that is admirable. I would like to nominate these ladies, not only because they display the above attributes on a day to day basis, but because they make each day an enjoyable and positive experience."

Anonymous commented about Laboratory

CRDAMC comment: September 11, 2012

"I would like to recognize Mrs. Tracy Bass. She is a hard-working Medical Laboratory Technician. She is reliable, friendly, and diligent. She will be leaving Carl R. Darnall Medical Center soon to relocate with her family, but she will be missed. Her hard-work and dedication are greatly appreciated and will not be forgotten."

Regina Parks commented about Latonya Mann

CRDAMC comment: September 11, 2012

"Ms. Mann was absolutely awesome. She explained what she was doing as she worked. She deserves some sort of recognition for her great customer service."

Anonymous commented about LTC Nancy Parson

CRDAMC comment: September 4, 2012

"I would like to recognize LTC Nancy Parson, Maternal-Child-Health Section Chief. She has been in this position less than a year, and in that time she has made some vast improvements in the MCH section. She is an excellent role model for all, especially her military subordinates. She arrives early to work and stays until the work is done. She isn't afraid to roll up her sleeves and help out on the floor when necessary (which is more often than not these days). Her professionalism and leadership skills are the epitome of an Army Nurse Corps officer, and her ability to communicate effectively to staff, patients, peers, and subordinates is unmatched. I hope her superiors recognize what a gem she is. Thank you LTC Parson for advocating for patient safety and for supporting your staff. We greatly appreciate you."

Tressa commented about Jesse D.

CRDAMC comment: September 4, 2012

"I have worked with Jesse for four years now. I realize how valuable his skills, knowledge and friendship is. I hope you will recognize Jesse and his immense contribution to the Emergency Department."

Mira Blakey commented about Angelique Banks in the DTS department

CRDAMC comment: August 28, 2012

"I was impressed by the customer service of Angelique Banks in the DTS department. I work in IMD and although the person assigned to my department was not available, Ms. Banks did not hesitate to provide prompt assistance. She was extremely professional and polite. It is not often that others are willing to go above and beyond to provide assistance. I required assistance for a project that had a short suspense. Ms. Banks had an immediate memory recall to give me the information that I needed to complete my task. I admire her competence as well as confidence in knowing her job."

Stacy Sooter commented about Jay Geronime

CRDAMC comment: August 24, 2012

"SGT Geronime is the student coordinator for CRDAMC Radiology. He took the program over and he has done a GREAT job with the students; he has turned out exceptional students under his advisory. He works well with the techs to keep us informed on changes and upcoming events. He works well with the students and makes sure to visit with them to find out where they stand on their progress. He also asks the techs our opinions on how the students are progressing and what they need. He has shown the most heart in wanting to help the students that we have seen in a while."

Stacy Sooter commented about Russell Habersang

CRDAMC comment: May 16, 2012

"Russ as a supervisor goes above and beyond his duty to make sure that we, as employees, are able to do our jobs. He also provides morale boosters to make our stressful days seem so much lighter. He has a way of keeping us working as a team and bonded as a family. He continues to give praise where praise is do and encouragement when needed. He is a positive leader and leads by example. He comes into work before us and leaves after us. ...His positive attitude and encouragement... He is a great asset to the Radiology Department and the CRDAMC STAFF!"

Rachel Jenkins commented about Russell Habersang

CRDAMC comment: August 23, 2012

"Russ is a great supervisor. He goes above and beyond to take care of all of us as his employees. He keeps us bonded and treats us like his family. He is a great asset to the Radiology Department."

Anonymous commented about Mr. Lee Fisher, HR Supervisor, 1st BN, WTB

CRDAMC comment: August 22, 2012

"I have had the pleasure of working with Mr. Fisher regularly for over a year and have witnessed his dedication to his work and his compassion to the Soldiers and Cadre of the WTB on a daily basis. Mr. Fisher's soft spoken leadership style and his selfless efforts have significantly contributed to the Battalion. Mr. Fisher is a team player and bends over backwards everyday to ensure that Soldiers are taken care of. His professionalism and kindness will forever resonate with me."

Anonymous commented about 1LT Murphy of 5E

CRDAMC comment: August 22, 2012

"I work with 1LT Murphy on a very regular basis and she is always so professional and dedicated. She maintains a high level of enthusiasm and provides a lot of motivation to the soldiers (and other staff) on ward 5E. She even takes time out of her personal schedule to assist soldiers in meeting their goals. I love how she brings the morale of the ward up and always works her hardest and encourages others to do the same."

Anonymous commented about Refill Pharmacy

CRDAMC comment: August 17, 2012

"I would like to thank the Refill Pharmacy for always providing the most help every time I have concerns or questions about a patient's medication. Every time I call the Refill Pharmacy there is always a staff member who provides the upmost support. Not one time have I encountered anyone that was rude. Again THANK YOU Refill Pharmacy for having the best staff members here at CRDAMC."

Robert A Brooks Jr. commented about Mona Dailey

CRDAMC comment: August 14, 2012

"Mona is a nurse working at Dermatology. No nurse in this clinic does more for her clinic and patient's. She interacts with patient's in a way that puts them at ease. She is a team player that is always looking for ways to make her co-workers jobs easier. I am sure the Chief of Dermatology would agree."

Anonymous commented about Lt Onwuzurike

CRDAMC comment: August 10, 2012

"LT Onwuzurike is an exceptional nurse to shadow. She always makes me feel invited on the floor. Since I am a brand new nurse, she takes the time to show me things and teach me in order to really understand what I am doing. She is warm, compassionate, and a very great person to model after. I have learned so much from her and I am thankful for everything she has done for me. THANK YOU LT O!"

Cinchara Clavon-Mathews commented about Mira Blakey

CRDAMC comment: August 6, 2012

"I had front desk training on 08/06/2012. She was the instructor for the class. She went beyond the call of duty to assist me with not only training but where to go for other logins that I needed... She pointed me in the right direction. She was such a sweet spirited person and genuine on being helpful. I just wanted share what a great person she was."

Anonymous commented about Jacqueline Tutwiler LVN with the TBI Clinic

CRDAMC comment: August 2, 2012

"Jacqueline Tutwiler is an awesome LVN and a very hard worker. She's always ready to lend a helping hand. Words cannot describe her dedication. It's a pleasure to work with such a well rounded, compassionate individual."

ELena Jallorina, RN-NCM commented about Ms. Dawn Hawk, RN, MSN, and CCM

CRDAMC comment: August 2, 2012

"I greatly appreciate working with Ms. Hawk! She is a hard working, consistently kind person. I have witnessed Ms Hawk go above and beyond the call of duty to assist her patients and co-workers. Many times I believe she is under-appreciated for her loyalty and consideration to others in the workplace. I am proud to have the opportunity to know and work with someone of her caliber and exceptional character quality. Thank you Ms. Hawk for taking care of the wounded warriors in transition and for working with you as my battle buddy. Your compassion, patience and knowledge of case management have been valuable to me in getting to know my duties to service those that need our help here in the WTB -D-CO."

Anonymous commented about Ms. Jallorina, RN NCM from WTB -D-CO

CRDAMC comment: August 1, 2012

"If you would go to WTB-D-CO and ask about Mrs. Jallorina, you would hear nothing but positive remarks about how hard she works, stay focus with WT care and extra TLC she gives to all her WTs. Please let her know that she is an asset to the brigade."

SSG Suggs commented about SFC Gatson

CRDAMC comment: July 31, 2012

"After my previous PSG, moved to another position, I was introduced to my new PSG SFC Monica Gatson. Both selflessly ensured the Soldiers were well integrated into the platoon and taken care of despite short notice, time and conflicting schedules. The constant leadership and guidance from these exceptional leaders have allowed me to learn and grow as an NCO, Mentor and Leader. Were it not for two of what I believe to be the Army's best leaders and greatest assets I would not have been able to excel and impact the lives of our Soldiers. I would like to take the time express my gratitude for these great and very unique leaders in the Warrior Transition Brigade. I hope to work for them both again in the near future. Thanks for all you have done from not only your Squad Leader but the Soldiers in your entire Platoon. Stay strong team!"

Anonymous commented about Maria Coronado / care coordinator at Copperas Cove Medical Home

CRDAMC comment: July 25, 2012

"Maria is a great nurse and always goes the extra mile to serve patients and help other staff serve patients. She is a valuable resource to our clinic, and we are lucky to have her."

Anonymous commented about SSG Markgraf

CRDAMC comment: July 25, 2012

"SSG Markgraf is a WT and is covering down as a Platoon Sergeant and squad leader for like 15 soldiers and is doing a great job for the Remote care company. It's bad enough they are taking our squad leaders away and our platoon sergeants are going to have to take care of us by themselves so I'm glad SSG Markgraf is giving them a break."

Diahann Davis commented about Medical Records Monroe Clinic

CRDAMC comment: July 24, 2012

"I am so thankful to GOD to be put in such a great environment with such great people. Truly we are all blessed here working as a team. Thank you team players keep up the good work."

Karen Gilchrist commented about Mira Blakey

CRDAMC comment: July 20, 2012

"I was very impressed with the IMD department, especially with Ms. Mira Blakey. She has been very helpful to our department. She resolved multiple issues within AHLTA and CHCS in one visit. Her knowledge with the systems simply amazed me... Our department had a short suspense that required a collaboration of 20 personnel. Within minutes Ms. Blakey secured a location for our meeting. When we arrived to the classroom, Ms. Blakey was present (early), with all computers working except one. She immediately switched the computer out and we were able to complete our project. She frequently checked on our staff to ensure we had no issues, and resolved them instantly. I had an issue with completing my encounter with the correct signature status. Ms. Blakey followed through and ensured that I was completely able to function as required. She automatically goes above and beyond. She truly epitomizes 'Customer Service'."

Anonymous commented about Civilian tech Mr. Ian Vertefeuille

CRDAMC comment: August 14, 2012

"Please consider this exceptional civilian employee working at CRDAMC as an outstanding dedicated well rounded and professional co-worker who not only gives 200% of his efforts on the unit but also performs beyond his responsibilities to exceed the mission's requirements! This individual deserves recognition and worthy of professional attention!"

SFC Teakell commented about Mrs. Callie Finley

CRDAMC comment: August 14, 2012

"Callie Finley is the supply clerk at TMHC; she is one of the hardest working employees that the Army has. She is always there for me, reads my mind, backs me up, and mentors me. She always goes above and beyond in her job."

Anonymous commented about Dennis Phelps, webmaster

CRDAMC comment: July 18, 2012

"The work in getting web pages updated is outstanding, not to mention your customer service ROCKS. Your work is much appreciated!"

B. Arnett RN commented about Ms. Collins and Mrs. Tyler

CRDAMC comment: July 18, 2012

"Ms. Collins and Mrs. Tyler, both TMHC Yellow Banner MSA's, took great initiative and enthusiastically have been scrubbing the appointments and to this date have cleared and properly directed over 30 mistakes that would have not only delayed patient care but reduced TMHC patient satisfaction. They cheerfully took this task upon themselves and have asked only "what more can we do"? They both can be relied upon to vigilantly monitor incoming appointments, and in doing so, have cleared Yellow Banners' schedules making it much easier to obtain appointments. This is a star example of team approach and hard work. I believe it would go a long way in lifting the moral of our great clinic to show them some appreciation."

Anonymous commented about Mrs. Kimberly Jelks, LVN-Urology Dept

CRDAMC comment: July 19, 2012

"Mrs. Jelks has been working in the Urology Clinic for seven years. She continues to do an outstanding job with her patients. I have seen her personally help patients to get them to calm down and relax. She is very caring and compassionate. She often steps in for other co-workers in their absence and fills many roles within the clinic. She is one of our "superstars" often not given enough credit."

Anonymous commented about Becky Adams in Case Management

CRDAMC comment: July 5, 2012

"Becky Adams in Case Management is awesome. She doesn't wait to be asked for help-- when she sees a colleague struggling, she volunteers and then DELIVERS!"

Anonymous commented about Julie Mauer, Case Manager (Russell Collier Clinic)

CRDAMC comment: July 3, 2012

"Julie is one of a kind! I am consistently amazed at her kind-hearted nature and ability to smile her way through some very difficult situations! I have commented several times that she seems to never stop smiling and I admire that so much in a person. She truly cares for her patients and her coworkers as well, and if you look in the dictionary under compassion you would see her name right next to it! She truly is an asset to this organization and we are blessed to have her!"